22nd March 2017

Dear Parents and Carers

Re: Response to Parent Survey

As you may be aware, we have worked with a group of parents/carers to develop further communication between home and school.

Earlier this term a survey was put on the website and nearly 130 parents took part in completing it. Thank you to all of you who took part. We have taken a number of actions to address the parents’ points so we can become even better.

The following is a summary of steps taken so far:

1. **You said**: “We would like communication in various forms.”
   
   **We have**: Now placed all letters on the school website and send notification of these out via twitter and “Keep Kids Safe” Text. The majority of letters will go out no later than a Thursday of each week. 92% of you said that you read the school newsletter – comments were very positive and we welcome the suggestions by those who contributed.

2. **You said**: Six parents said that they “would like both parents to be communicated with”.
   
   **We have**: Contacted these parents and asked for up to date contact information so this is possible.

3. **You said**: The website needs to be easier to navigate and have further information on it regarding what is taught in each year group.
   
   **We have**: Fully updated the website with the support of parents and our fantastic IT manager. We have also put current information about what is being taught in all year groups in each subject. You can find these under the subject sections. 75% of parents visit the website at least once a month, which is why we have prioritised and re-launched it this term. Further development, including mobile view, is planned.

4. **You said**: “We would like Facebook to be updated.”
   
   **We have**: Updated this, in collaboration with the PTA. We are delighted that more parents have joined our social media groups since we started this project. The Facebook group has grown by 65% and our Twitter account is growing month on month. If you haven’t already followed us, please do.

5. **You said**: “Written reports need to be easier to understand and be printed so they can be sent home.”
   
   **We have**: Reviewed the reporting system to make it more streamlined and to take into account the national changes in which students will be graded 1-8. In addition, we have printed out the reports so these are accessible to parents on a hard copy and also online.
Our next steps will be to create year group specific communications and we would like parent volunteers from each of the year groups to help us develop these. Meetings focussed on this will take place after the May half term. If you would like to be involved please contact e.mackenzie@coxgreen.com stating which year group communication you would like to support with.

Thank you very much once again, to all the parents/carers who responded to the survey. We will continue to work hard to meet your needs.

Kind regards

Heidi Swidenbank
Headteacher